

# Survey of Businesses & Organizations: High Speed Internet & Data Center

The Deep East Texas Council of Governments (DETCOG) has authorized a study to evaluate the feasibility of providing a fiber optic network across our 12-county region, along with a supporting data center. The ultimate goal is for Deep East Texas to become a state of the art Gigabit Region where every business and citizen has access to Gigabit broadband (ultra high-speed internet). Gigabit broadband can transform our region, promote economic growth and ensure that local businesses have the technology needed to compete in the 21<sup>st</sup> Century.

Your answers to the following questions will help us determine whether or not our vision is feasible and aligned with local needs. Your honest assessment and input is vitally important to this project, as investors evaluate return on investment and make decisions on whether to fund such a project.

Please provide as much information as you are comfortable with sharing. If there are questions you'd rather not answer, skip those and just answer the questions you are comfortable responding to. Providing the name of your business or organization is optional. If you'd rather not provide the name, please provide a brief explanation of the type of business or organization you represent.

Name or Type of Business/Organization: \_\_\_\_\_

Location (city or county): \_\_\_\_\_ No. of employees: \_\_\_\_\_

Current Internet Service Provider \_\_\_\_\_

Current maximum broadband speed \_\_\_\_\_ (You can test connection at [www.speedtest.net](http://www.speedtest.net))

Are you satisfied with your current provider? \_\_\_\_\_ If not, briefly explain: \_\_\_\_\_

\_\_\_\_\_

Would you be interested in higher quality service and speed at the same or lower cost? \_\_\_\_\_

How much would you pay for Gigabit (1,000 mbps) internet service? \_\_\_\_\_

Do you have a data center (server room) on site? \_\_\_\_\_ Do you use an offsite data center? \_\_\_\_\_

If yes, who do you use? \_\_\_\_\_

Please check the services that would be of interest to you.

\_\_\_\_ Gigabit Internet Service      \_\_\_\_ Co-Location      \_\_\_\_ Network Operations Monitoring

Cloud Hosting Services:    \_\_\_\_ Public    \_\_\_\_ Private    \_\_\_\_ Hybrid

Managed Services:    \_\_\_\_ Managed Network    \_\_\_\_ Managed Systems    \_\_\_\_ Managed Security

\_\_\_\_ Managed Storage & Backup    \_\_\_\_ Disaster Recovery    \_\_\_\_ Data Security

\_\_\_\_ Owning fiber to connect your location directly to a new data center

*Please scan completed form and email to: [respond@detcog.org](mailto:respond@detcog.org).  
Questions may also be emailed to: [respond@detcog.org](mailto:respond@detcog.org).*